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YOUR FIBRE CONNECTION

Your Pharmacy is connected to Spark Fibre and the connection is managed by the Fortinet for Health team giving you access to the Health Network for Pharmacy services



THINGS TO KNOW

There are two boxes maintaining your connection to the internet. The ONT (Optical Network Terminal) and the Fortinet Firewall.

The ONT converts the optical signal into one that we can use with our firewall.

From time to time these need to be rebooted to resume proper service. If you are asked to carry out this task its easy, Check out the pictures alongside and the instructions below.





FORTINET POWER IS BACK LEFT OF THE UNIT

1

Unplug the ONT from the wall Or use the on/off switch. Look at the back of the Fortinet and pull out the power plug.

2

Turn the ONT back on first

Then plug the Fortinet back in

3

Wait 15 Minutes for the connection to re-establish and try browsing the internet.

4

IF YOU GET NO SERVICE AFTER THIS TIME CONTACT PAUL FRANCIS BY TEXT OR PHONE ON THE NUMBER BELOW

029 874 5649

paul@techguy.nz